

DISTRICT COURT, THIRUVANANTHAPURAM

No.C3- 306/2020

Dated: 16.09.2020

TENDER NOTICE

Due Date & Time for receipt of Quotation	01.10.2020 3 pm
Date & Time of opening of quotation	01.10.2020 4 pm
Designation & Address of officer to whom the quotations is to be addressed	The District Judge, Thiruvananthapuram. PIN : 695 035
Superscription on the envelope	TENDER NOTIFICATION No. 05/2020-21 "Annual Maintenance Contract for the Computers and Accessories"

Sealed tenders are invited from authorized service providers for the Annual Maintenance Contract for the Servers, Desktop Computers and External Hard Disk Drives installed in various courts in Thiruvananthapuram Judicial District for a period of one year or as otherwise directs by the Hon'ble High Court. The details of the equipment are as follows:

No.	Item with Specification	Qty.	Purchase Value (Rs. / Unit)
1	Wipro Netpower Z 2204-NC - 2*147 GB 15KRPM / 4*2 GB DDR2 667/SLIM DVD Writer / 2*XEON E 5410 2.33 G 1333F 12M - OS Ubuntu - Server	1	121294.23
2	Rack Mount Server 2 U - HP Intel Xeon (R) CPU E5620@ 2.40 GHz x 16, 4 GB RAM, 64 Bit OS, 300 GB x 2 Nos. HDD	1	126146.00
3	Desktop - HCL - Pentium R Dual Core CPU - E5800 @ 3.20 Ghzx2, RAM 2 GB, 300 GB HDD	15	19491.00
4	Desktop Computer Wipro WIV 3755 - Dual Core 4300 / Foxcon Motherboard / 1 GB DDR2 RAM / 160 GB SATA HDD / 15" Monitor / 8xDVD Writer (Make 2010)	50	21400
5	Desktop Computer Wipro WIV 37515 - Dual Core E2220 2.4G / 800F / 1M / 2*1 GB DDR 2 800 Memory / 250 GB SATA / SLIM PC (Make 2011)	10	17217.64
6	Desktop Computer - Acer Veriton 5814 - i3 Processor 4130, 4 GB RAM, 500 GB HDD, 18.5 " LED Monitor (Make 2014)	20	30380.95
7	Acer Desktop - Intel Pentium G 3220 - 3GHz- Dual Core - 2 GB DDR3 - 500 GB HDD	10	24940

8	Dell Desktop -Vostro 3250-i3 Processor,4GB RAM 500GB HDD 18.5" Monitor	5	25333.00
9	250 GB External HDD (Seagate)	1	4100.00

AMC Value : Up to 8% of the Purchase Value

Duties and Responsibilities

1. The vendor should attend to all the complaints, irrespective of its nature.
2. The Protection of hardware and maintaining them in perfect working condition.
3. To depute service engineer to check the hardware and rectify the problem immediately to make it functional and to provide proper service report to the Court concerned for all the complaints attended.
4. To replace all such parts which are damaged to keep the hardware in working condition.

Other details are as follows:

The acceptance of tender will be subject to the following conditions.

1. The District Judge, Thiruvananthapuram has the right of accepting or rejecting any or all the tenders without specifying any reason(s) thereof. The District Judge is under no obligation to accept the lowest tender.
2. There is no obligation on the part of the District Judge, Thiruvananthapuram to inform the unsuccessful tenderer of the outcome of the tender process and reasons of rejection of the tender.
3. The successful tenderer must repair / supply / install the products immediately after acceptance of order.
4. Withdrawal from the tender procedure after its acceptance or failure to supply/repair within a specified time will entail cancellation of the

order.

5. **No representation for enhancement of rates, once accepted, will be considered.**

6. **The rates quoted should be inclusive of all taxes, duties, cesses etc.**

7. **Payments will be** made only after the supply/repairs and installation are actually verified and also **on allotment of funds**. The half yearly bills, in triplicate, shall be submitted in favour of the District Judge, Thiruvananthapuram.

8. Under no circumstances, shall the successful firm sublet the contract. If it is found that the contractor has violated the conditions or the service rendered is substandard, the contract will be terminated without any notice by the District Judge, Thiruvananthapuram and the firm will be blacklisted.

9. The contract can be terminated by the District Judge, Thiruvananthapuram at any time without assigning any reason if the work of the contractor is found unsatisfactory. In this respect, the decision of the District Judge, Thiruvananthapuram, will be final and binding on the contractor.

10. Special conditions if any printed on the tender sheets of the tenderer or attached with the tender will not be applicable to the contract unless they are expressly accepted in writing by the purchaser.

11. The vendor should have sufficient infrastructure to cater the service. They shall have sufficient financial and manpower strength in specific terms like the vendor shall provide complaint booking on all Government working days.

12. Any complaint should be attended within four hours of registration and should be finished on the same day itself. For major complaints or for extension of time, prior permission will be required from the District Judge, Thiruvananthapuram. Standby facility should be provided in any case if the issue is not resolved within 24 hours.

13. A penalty of Rs.100/- (Rupees hundred only) per day will be deducted from the payment due if the issue has not been rectified within a downtime of 48 hours from the date of registration of complaint.

14. The agreement will be entered into between the District Judge, Thiruvananthapuram and with the agency, initially, for one year and may be extended at the sole discretion of the District Judge, Thiruvananthapuram.

15. The agency shall execute, comply and maintain the work in accordance with the contract to the complete satisfaction of the District Judge, Thiruvananthapuram.

16. In case of default on the part of the agency in carrying out any order, District Judge, Thiruvananthapuram shall be entitled to get the work done by any other person and the expense met will be deducted from the payment due to the AMC provider.

17. The successful agency will have to execute an agreement with District Judge, Thiruvananthapuram on a Non-Judicial Stamp Paper. All the terms and conditions, scope of work etc. contained in the tender document shall form part of the agreement.

18. If the parts are to be replaced, it should be of the same version or a higher version of similar make and quality.

19. It is the duty of the successful bidder to provide OS support (Linux/Ubuntu) & Driver support .

20. The items which does not cover under Annual Maintenance Contract shall be mentioned in the tender.

21. A copy of the profile of the firm shall be attached with the tender.

Approved for publication

Sd/-

DISTRICT JUDGE

(By Order)



M. C. Philomena
SHERISTADAR